# **βetα** βionics

# **Healthcare Provider Quick Guide: Beta Bionics Portal**



### Step 2: Activate Your Account



- · Terms of Use
- End-User License Agreement
- · Privacy Policy
- HIPPA Privacy Statement for Beta Bionics

Click: "Activate"

spam folder.

Login to your new account

you registered with.

· If you do not receive the email, check your

Step 3: Register an iLet	
Account Home	To add an iLet to your dashboard:
LOGOUT	
Account Management	
Register iLet	Fill in the iLet User's information
ILet Serial Number*	iLet device nickname     Recommend using the     user's full name and DOB
iLet User First Name*	• iLet serial number. This c
iLet User Last Name*	be found on the back par of the iLet or under Settin > About iLet
Relationship to iLet User*	iLet user first name
iLet User Date of Birth* MM/00/YYYYY	<ul> <li>iLet user last name</li> <li>Relationship to iLet user</li> <li>iLet user date of birth</li> </ul>
	CLOSE REGISTER CLICK: "Register"

### Tips & Troubleshooting

Once you have successfully registered the patient's iLet, it will be added to your dashboard. From there, you will be able to access the patient's iLet data and reports.

#### Having trouble registering the patient's iLet?

- Make sure the patient has downloaded the mobile app and registered their iLet. If they have not, you will not be able to add them to your dashboard until they do.
- $\ensuremath{\boxdot}$  Confirm the patient's information was entered correctly when registering their iLet.

#### I was able to register the patient's iLet but their data has not populated:

Make sure the patient is logged into their mobile app, the app is running on their phone, and they have synced their data.

#### My patient received a replacement iLet:

- $\ensuremath{\boxdot}$  You will need to register the new iLet following the steps above.
- $\ensuremath{\boxdot}$  Delete the old serial number from your dashboard to avoid confusion.

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